

**SYSTEM AND METHOD FOR ALERTING ELECTRONIC MAIL
USERS OF UNDELIVERABLE RECIPIENTS**

ABSTRACT

A mechanism to alert to a user that an address of an e-mail message may be undeliverable is provided. If a "bounced" mail notification is received, an indicator is associated with the address to which the notification pertains. When accessed by the user, in response to the indicator being set, the address is displayed in conjunction with one or more perceptive cues, such as highlighted color etc. If an indication that the delivery problems with respect to the address are resolved, such as receipt of an e-mail from the addressee or a successful delivery notification, the indicator is cleared whereby the alert is terminated.

AUSTIN_1\219044V2
7047-P508US 07/07/2003